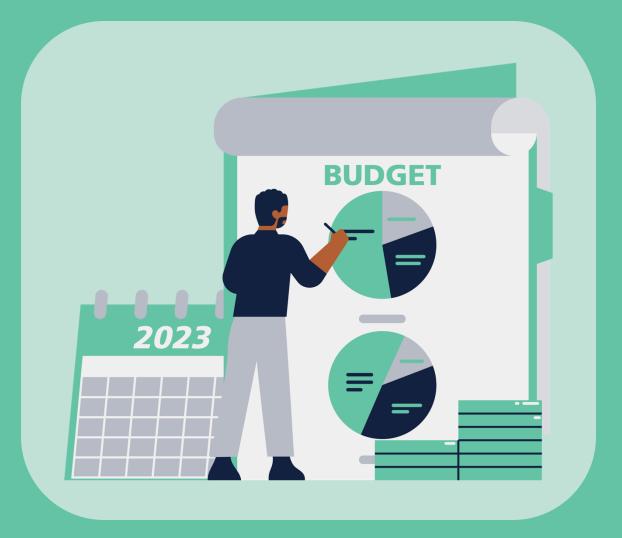




10 steps to becoming a proactive estate administrator

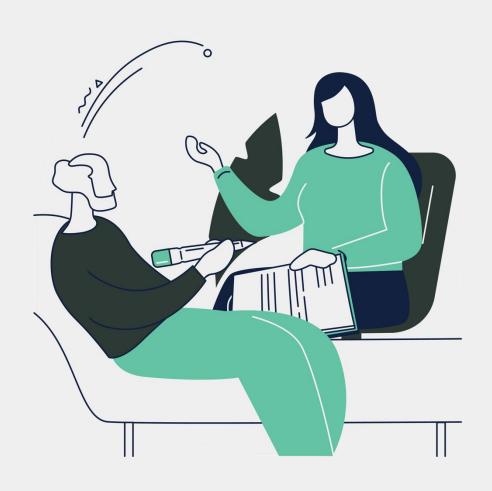


Disclaimer

This presentation contains general advice only. The advice contained within should not be relied upon without seeking professional advice pertaining to your unique circumstances.



1. Before the bequest arrives...



- Save time (you and the solicitor)
- Communicate key information (eg CGT, mailing address)
- Ensure double confirmation of bank details

Prevent errors

Bequest Information Sheet

Name, ABN, registered address, contact

Bank details

DGR status, CGT, shares

Executors' commissions

Gratitude/acknowledgement



Other documents to have ready

- Bank statement
- DGR status
- Registration
- Name change documentation
- Past addresses
- TFNs





Basic email templates

Notification of new bequest

Re-request key documents

Request for update

Request for final statement

Receipt attached



Other recommended templates

- Escalated requests
- CGT concerns
- Refusal to sign release/indemnity
- Executor's commissionagree/disagree
- Questions about final statement
- Fees question



2. Organising estate information and documents



What documents do you need?

Will (or extract)

Asset list

Final statement

THIS IS THE LAST WILL AND TESTAMENT of me DOROTHY ALICE ROSEMARY ATTWOOD of 9 Woodcroft Avenue St Georges South Australia.

- I REVOKE all former Wills and other testamentary dispositions made by me. 2. I APPOINT the partners or directors (as the case may be) at the date of my death of the firm or company carrying on practice under the firm name of MELLOR OLSSON Solicitors of 80 King William Street Adelaide South Australia or of the firm or company which at that date has succeeded to and carries on such practice to be the Executors and Trustees of this my Will and I express the wish that two and only two of such partners or directors shall prove my Will and act initially in its trusts. I DECLARE that the expression "my Trustees" shall refer to the Executors and Trustees or the Executor and Trustee for the time being hereof.
- 3. IT IS MY WISH that my body be cremated and my ashes be placed near the remains of my late friend BETTY DAVIS and I DIRECT my Trustees at the expense of my estate to cause a plaque suitably inscribed recording my death
- I GIVE all my real and personal estate to my Trustees upon trust:
 - a) as to my stamp collection for my great-nephew JOSHUA INCH
- as to my household furniture and household effects and all my articles of personal wear use and ornament not hereby otherwise disposed of for such of them STAN DAVIS and CATHY DAVIS both of 51 Lynton Avenue Millswood South Australia who survive me and I EXPRESS the wish (but without creating or imposing any trust in that regard) that they shall keep such items as they may want for their own use and benefit and shall distribute the remaining items as they would know to be in
- as to the remainder of my estate I DIRECT my Trustees to sell call in and convert into money (subject to the powers hereinafter contained) such part or parts of my estate as shall not consist of money and to:
 - pay my funeral and testamentary expenses and debts and any

Basic information to collect

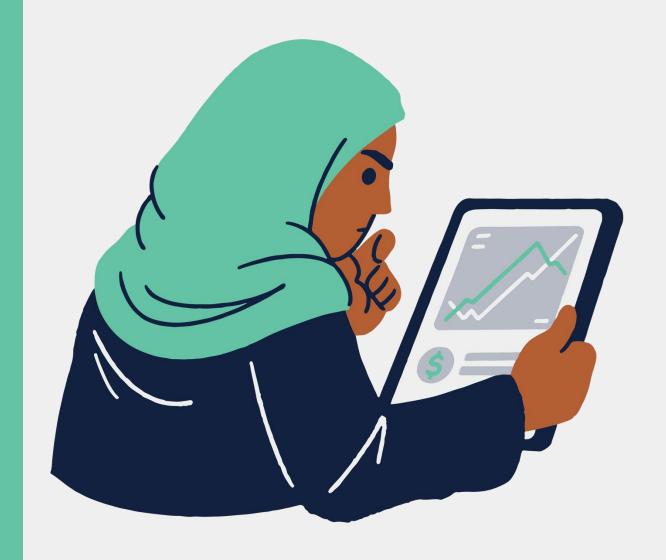
Basics of the bequest

Contact details

Tick off as docs received

Forecast

Last action/update





3. Check for CGT assets

 CGT = unnecessary and costing you money!

 Two main assets: shares and holiday homes



Set a minimum to get involved

 Send email template to solicitor

Follow up when large

Check final statement



Examples:

 Holiday house = \$199,000 returned after going to ATO

 \$350,000 paid before charities could give instructions

 Executor grateful for advice!





4. Keep estates moving

Ask for interim payments

Ask for updates

Prevent "stuck" estates





5. Negotiate on excessive commissions and fees

Look at fees and commission together

 Commissions – must ask for permission if not in Will or through court

Fees – check final statement

1. Gather all information

2. Assess if plainly fair – approve

3. Ask questions

4. Talk to co-beneficiaries

5. Negotiate





6. Check the final statement

 Total value same or higher than asset list

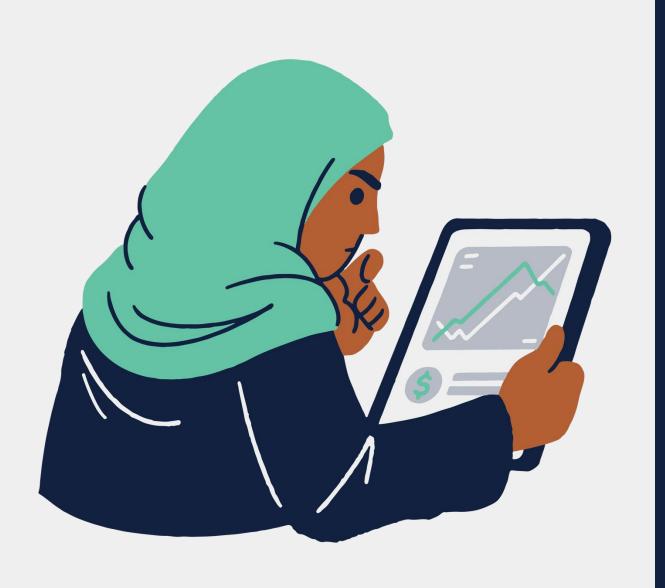
All assets called in

Received all payments

Anything held back?

Charges and fees





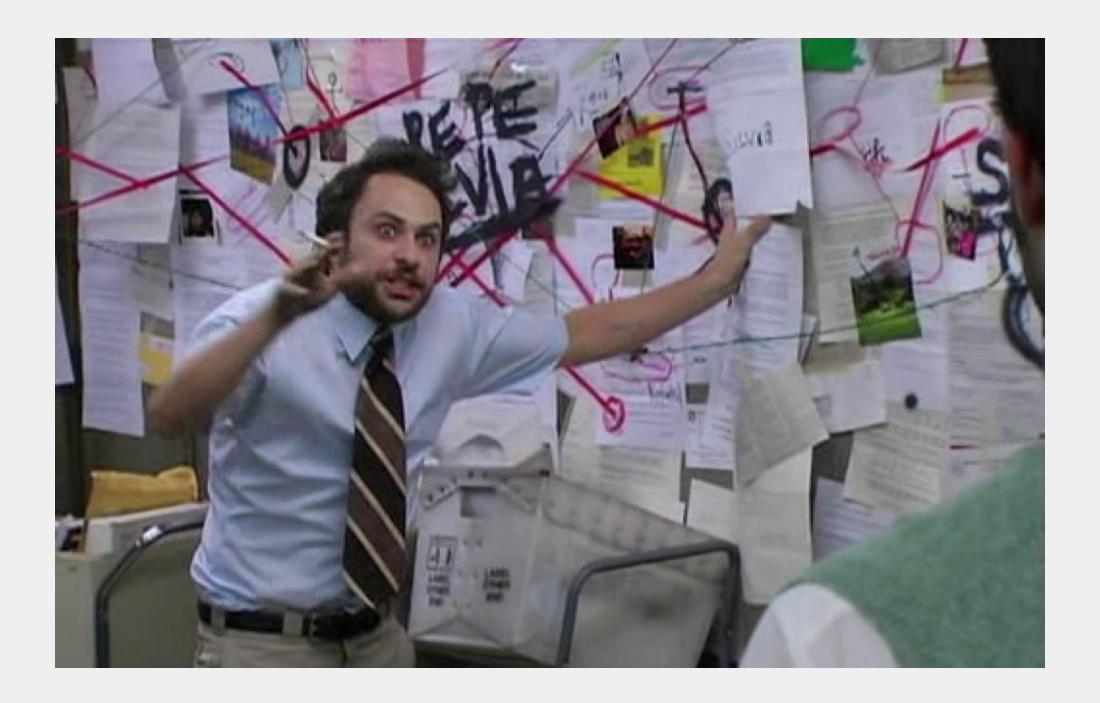
Examples

Bank account not called in

\$100,000 retained for taxes

Missing payment

Took commission without asking



7. Don't ignore red flags

 Unprofessional email addresses

Unwillingness to provide documents

Undervalued assets

\$ not adding up



Some stuck estates



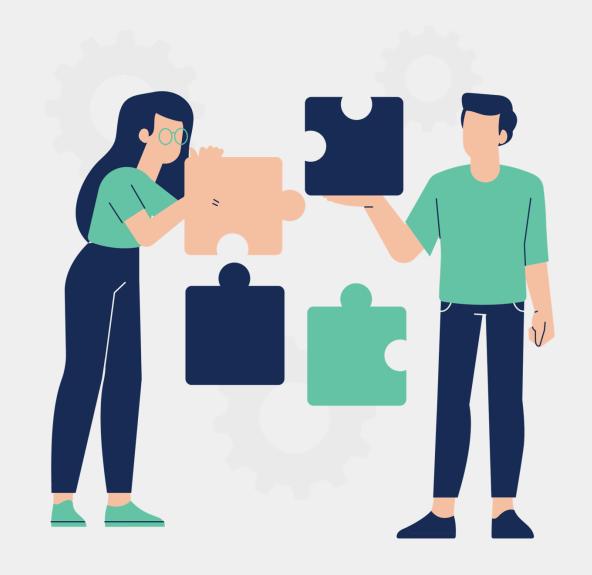
- Buy documents
- Questions to solicitor
- Talk to co—beneficiaries
- Track house sales
- Google stalk
- Check AEC
- Transfer documents
- Share hunting
- Caveat

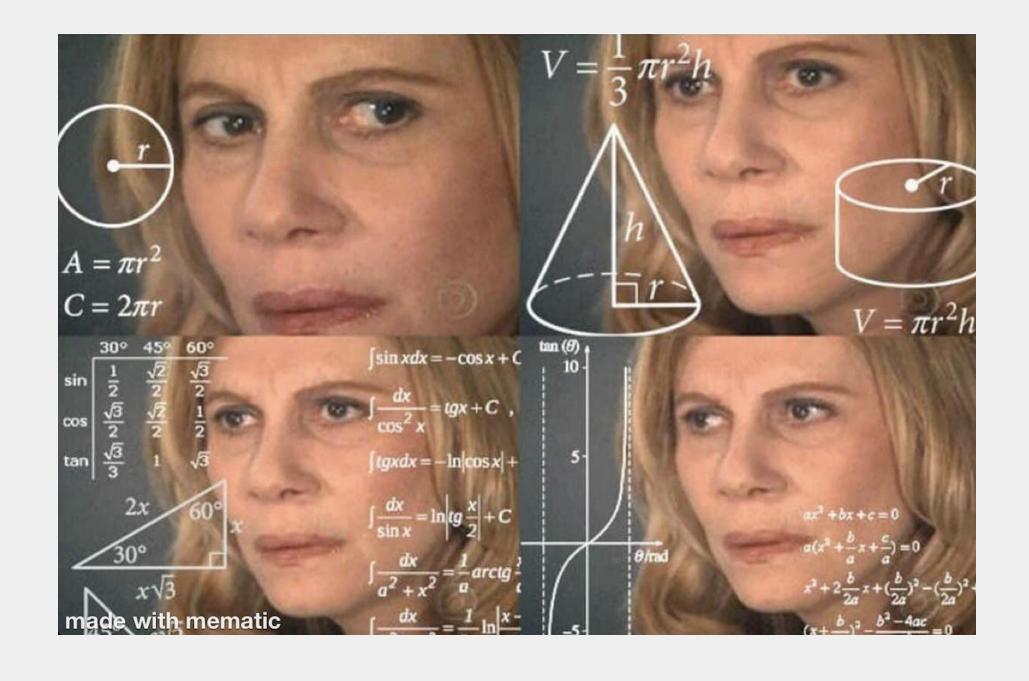


8. Collect data to inform acquisition work



- Bequestor demographics
- Year of Will
- Value of gift
- Other charities in Will
- Relationship to charity before death
- Number of notifications
- Legal problems





9. Fix your communications to future bequestors

Have potential wording on your website

 Make sure it includes your ABN and address It's easy to include a gift in your Will - legally known as a 'bequest'. All your solicitor needs is our ABN 57 001 594 074 and registered name - World Wide Fund for Nature Australia. Even a small share of what's left after your loved ones are provided for will help to protect the animals you love.

Step 2: Suggested wording for your Will

We encourage you to seek professional legal advice when planning or amending your Will.

Please note, it is essential that our organisation's full name and ABN is included in your wording to ensure that your gift will have the greatest impact for the rural, regional and remote communities we support across the furthest corners of NSW and ACT. Royal Flying Doctor Service of Australia (SE Section) ABN 86 000 032 422, GPO Box 3537 SYDNEY NSW 2001.

Check old GIW emails

Have a generalised GIW email

 Make sure the phone number works







10. Acknowledge and celebrate!

Obituaries

Connect with executor

How will you acknowledge?

- Personal questions to executor
- Letters/cards
- Impact reporting
- Annual report names
- Events
- Physical or digital memorial
- Room or program naming



Questions?